

# *Automotive Service Councils of California*

The Board of Directors of \_\_\_\_\_ Chapter

has conferred membership in this association on:

\_\_\_\_\_ Member Name

\_\_\_\_\_ Company

\_\_\_\_\_ City

\_\_\_\_\_ Chapter President Signature

\_\_\_\_\_ Date



***Automotive Service Councils of California***

***Professionals in Automotive Service - Since 1940***

**“To Elevate and Unite Automotive Professionals,  
and Give Them Voice.”**

**One Capitol Mall, Suite 320  
Sacramento, CA 95814  
Phone: (916) 924-9054  
Fax: (916) 444-7462**

## ***CODE OF ETHICS***

1. To promote good will between the motorist and the automotive industry.
2. To have a sense of personal obligation to each individual customer.
3. To perform high quality service at a fair and just price.
4. To employ the best skilled personnel obtainable.
5. To use only proven merchandise of high quality distributed by reputable firms.
6. To itemize all parts and adjustments in the price charged for services rendered.
7. To retain all parts replaced for customer inspection, if so requested.
8. To uphold the high standards of our profession and always seek to correct any and all abuses within the automotive industry.
9. To uphold the integrity of all members.
10. To refrain from advertisement which is false or misleading or likely to confuse or deceive the customer.