

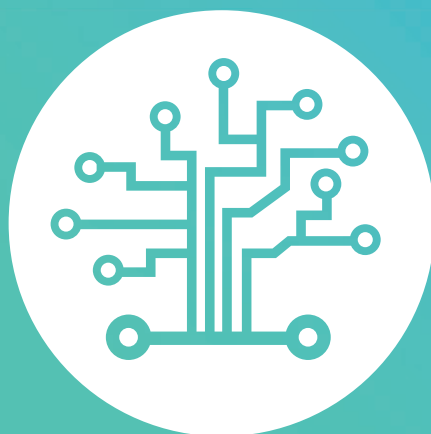
THE CALIFORNIA *Independent*

WINTER 2015/16

A Publication of the Automotive Service Councils of California

A LOOK BACK > ASCCA 2015





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Sacramento, CA 95814
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(800) 810-4272
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E-mail: rking@amgroup.us
Web site: www.ascca.com

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writing to Ryan King
E-mail: rking@amgroup.us
Fax: (916) 444-7462
Mail: One Capitol Mall, Suite 800
Sacramento, CA 95814

ASCCA Staff & Associates

Gloria Peterson
Executive Director
(916) 924.9054 Ext. 104

Nito Goolan
Accounting Manager
(916) 924.9054 Ext. 103

Leyla Taber
Membership Director
(916) 924.9054 Ext. 133

Sarah Spencer
Digital & Social Media Manager
(916) 924.9054 Ext. 110

Ryan King
Publications & Communications Manager
(916) 924.9054 Ext. 122

Rachel Hickerson
Summer Conference Manager
(916) 924.9054 Ext. 109

Lauren Stoddard
Meetings Manager
(916) 924.9054 Ext. 105

Glen Dailey
Armstrong & Associates
(916) 286.0313 / Toll-Free (866) 923-7767
gdailey@armstrongprofessional.com

Jack Molodanof, Esq.
Legal Services
(916) 447.0313

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2015 BOARD OF DIRECTORS

Steve Vanlandingham
President
Van's Automotive
10813 Airport Drive
El Cajon, CA 92020
Tel: (619) 596-0011
Fax: (619) 596-0022
vansautomotive@hotmail.com

Mary Kemnitz
Immediate Past President
D&H Enterprises
2689 Monument Blvd.
Concord, CA 94520
Tel: (925) 356-0683
Fax: (925) 356-2530
rusty@dandhautorepair.com

Dennis Montalbano
Vice President
German Auto Repair, Inc.
6652 N. Blackstone Avenue
Fresno, CA 93710-3627
Tel: (559) 438-6508
Fax: (559) 438-8651
dbenzdr@aol.com

David Kusa
Treasurer
Autotrend Diagnostics
2885 S. Winchester Blvd., Ste F
Campbell, CA 95008
Tel: (408) 866-5140
Fax: (408) 866-5198
davidkusa@hotmail.com

Steve Elstins
Secretary
West Coast Muffler
2090 Market Street
Concord, CA 94520
Tel: (925) 676-8376
Fax: (925) 798-5760
westcoastmuffler925@yahoo.com

Morteza "Rocky" Khamenian
Chapter Representatives
Committee Chair
Bimmer & Benz Specialists
1998 Placentia Avenue
Costa Mesa, CA 92627
Tel: (949) 642-1410
Fax: (949) 642-7458
4ascca@gmail.com

John Eppstein
Board Director
John's Automotive Care
6267 Riverdale Street
San Diego, CA 92120
Tel: (619) 280-9315
Fax: (619) 717-8823
john@johnsautomotivecare.com

Jack Scrafield
Board Director
North Hollywood Auto Repair
5451 Tujunga Avenue
North Hollywood, CA 91601
Tel: (818) 769-2334
Fax: (818) 769-0350
jacknhar@yahoo.com

Stuart Terry
Board Director
Stuart Terry Auto Repair
4858 El Cajon Blvd.
San Diego, CA 92115
Tel: (619) 287-9626
Fax: (619) 287-6158
stuartterry@sbcglobal.net

Margie van Lierop
Board Director
Viking Auto Care Corp.
51 Auto Center Drive, Suite A-1
Irvine, CA 92618
Tel: (949) 951-1525
Fax: (949) 215-6042
vikingautocare@gmail.com

John Villa
Board Director
Villa Automotive
34 South Street
San Luis Obispo, CA 93401
Tel: (805) 781-3925
Fax: (805) 781-3184
jvilla@villa-automotive.com

Craig Wells
Board Director
Inland Smog and Repair
521 Railroad Street
Corona, CA 92882-2408
Tel: (951) 898-3800
Fax: (951) 898-3809
craig@inlandsmog.com

John Camara
Ex-Officio Board Director
Vice Chair,
Chapter Representatives Committee
Camara Auto Service, Inc.
440 South K Street
Tulare, CA 93274
Tel: (559) 688-5721
Fax: (559) 688-1801
jcamara01@sbcglobal.net

Allen Pennebaker
Ex-Officio Board Director
Orinda Motors
63 Orinda Way
Orinda, CA 94563
Tel: (925) 519-2371
Fax: (925) 254-5821
allen@orindamotors.com

Tracy Renee
Ex-Officio Board Director
Gene's Auto Repair
37 Tennessee Street
Vallejo, CA 94590
Tel: (707) 642-1900
Fax: (707) 645-1900
TracyReneeT@aol.com



> PRESIDENT'S MESSAGE

ASCCA Members, WILL YOU HELP?

Wow, time sure does fly by! The 2015 Summer Conference is now in the history books. Thank you to the nearly 40 vendors for all of their hard work, as well as members and prospective members who were in attendance. You all put in a tremendous effort to help organize the event!

"As a member, you have already proven your commitment to protecting and advancing our industry, and for that I thank you!"

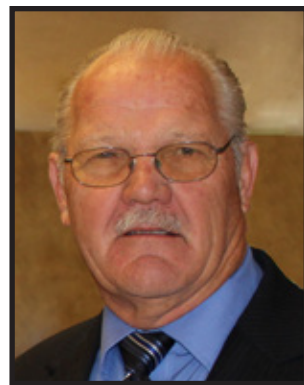
It's remarkable what we can accomplish when we all work together to help give a voice to automotive professionals throughout California. As we go forward, I think we can do even better, but we need your help.

Every day, our industry faces new challenges. Regulations being proposed in the State Legislature threaten the way we do business. One proposal, Senate Bill 8, would create a new tax on services, such as haircuts, plumbing, and you guessed it — auto repairs!

Fortunately, ASCCA and many other small business groups across California voiced their opposition to Senate Bill 8, and helped put the legislation on hold — at least for now.

However, other regulations that will tie the hands of small businesses still have a possibility of taking affect. One such measure would increase the minimum wage, a proposal we see year after year. This would severely limit the financial resources available to shop owners to hire new mechanics and grow their business.

Steve Vanlandingham
ASCCA President 2015



These are only some of the challenges facing auto shop owners and their employees, and it's more important than ever that we come together to solve them.

As a member, you have already proven your commitment to protecting and advancing our industry, and for that I thank you!

Now, I would ask that you consider taking that commitment to the next level by helping ASCCA achieve our mission of advancing the professionalism of the automotive repair industry. To do that, it's going to take effort from each and every one of our members to encourage those who haven't joined our association to do so.

We must explain to fellow shop owners the proposed policies that will negatively impact the way we do business. We must show them that the ASCCA has committees that monitor every aspect of independent shop issues so that we can stop these dangerous policies before it's too late.

I would like to challenge all of our current members to invite a new shop to a chapter meeting, attend a Team Weekend, or join a committee — anything to get others involved in our industry and help make a difference.

This year marks ASCCA's 75th Anniversary; we should all celebrate by showing current and prospective automotive professionals that if they join ASCCA, they will be a part of a strong professional association eager to help them succeed! ■

HOW TO HELP

Explain proposed policies to fellow shop owners

Introduce the ASCCA committees advocating for them

Invite a new shop to a chapter meeting or Team Weekend



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CALENDAR of EVENTS

January 14, 2016

BAR Advisory Group (BAG) Meeting

9:30am-12:30pm

Department of Consumer Affairs HQ 2

Hearing Room 186

1747 North Market Blvd.

Sacramento, CA 95834

April 21, 2016

BAR Advisory Group (BAG) Meeting

9:30am-12:30pm

Department of Consumer Affairs HQ 2

Hearing Room 186

1747 North Market Blvd.

Sacramento, CA 95834

June 24, 2016

**Aftermarket Summit in
Conjunction with CAWA**

Hotel Maya

700 Queensway Dr.

Long Beach, CA 90802



JUNE 24, 2016

SAVE THE DATE

**ADDITIONAL
INFO ON ALL
ASCCA EVENTS
AVAILABLE AT**

www.ascca.com

LEGISLATIVE REPORT

Jack Molodanof, Esq.
ASCCA Legislative Advocate



SB 3 (Leno)

Minimum Wage: Annual Adjustment

Oppose

This bill would increase the minimum wage on Jan 2016 to not less than \$11.00 an hour and then increase to not less than \$13.00 an hour on July 1, 2017. Thereafter, on Jan 1, 2019, the minimum wage would increase based on the Consumer Price Index. *Status: Assembly Appropriations Committee.*

SB 8 (Hertzberg)

Taxation

Concerns

This is a major tax reform bill which intends to expand the state portion of the sales tax to all services (i.e automotive labor) except for health care services, educational services and business with \$100,000 in gross sales. The bill anticipates raising \$10 billion in new revenue for the state. *Status: Senate Governance and Finance Committee.*

AB 873 (Jones)

Automotive Repair

Support

This bill provides the DCA/BAR the authority to determine through regulation which automotive repair services are minor and which necessitate BAR oversight and registration. *Status: Senate Business & Economic Development Committee.*

SB 206 (Gaines)

On Board Diagnosis Systems

Watch

Prohibits the State Air Resources Board from obtaining information (locational data) from a motor vehicle's on-board diagnostic system unless the registered owner of the motor vehicle has provided written consent for the collection of that information. *Status: Senate Appropriations Committee.*

REGULATORY

Smog Check

BAR is issuing citations to smog stations and technicians for using incorrect smog equipment to test vehicles. (i.e. BAR-97 instead of OIS). As of March 9, 2015, smog stations must use an OBD Inspection system (BAR certified DAD) to test the following vehicles: 2000 and newer model-year gasoline powered vehicles (unless over 14,000 lbs) or those without OBD II; 1998 and newer diesel powered vehicles and all hybrid vehicles. The BAR-97 must not be used to inspect the above vehicles; all STAR certified stations are required to have an OIS. If the smog station made a unintentional mistake (one time occurrence), smog stations are encouraged to appeal the citation and explain the situation. BAR has set up an informal appeals process and the hearing officer has authority to dismiss, abate the fine or affirm the citation. BAR indicated that 60% of the citations that have been appealed under the informal process were either overturned or modified. BAR has indicated that a single (one time occurrence) will not jeopardize STAR status.

BAR Regulations

BAR continues working on several regulatory packages. They are as follows:

- **Disciplinary Guidelines.** The BAR has been updating the disciplinary guidelines

to apply enforcement authority to licenses re-designated as result of BAR's license restructure; add statutory violations and factors which aggravate or mitigate punishment and provide new probationary registration.

- **BAR certification of schools and instructors.** Regulations updating the requirements for certified institutions and instructors and recognizing certification for non-technical training;
- **Windshield Replacement Standards.** BAR has been working on creating new windshield installation standards;
- **Mobile ARD Advertising.** BAR establishing additional requirements for mobile service operators including requiring BAR registration numbers on vehicles and Internet advertising.
- **Electronic Documents and Authorizations.** BAR is updating, re-organizing and clarifying estimate and invoice regulations and attempting to streamline the paperwork repair approval process and allow for expanded use of technology in auto repair transactions (such as text messages and email authorizations). The BAR has held two public workshops in which ASCCA participated and provided comments and suggestions. ASCCA will also continue working with BAR on opportunities to clarify other exiting sections of law that may have caused confusion or interpreted differently among BAR field office.
- **STAR Regulations Clean-up.** BAR in the process of removing outdated Gold Shield program provisions; amending STAR eligibility criteria and updating STAR invalidation process.
- **Brake and Lamp Handbooks updates.** BAR is updating handbooks for brake and lamp adjusters and stations.

BAR continues to hold quarterly public BAR Advisory Group meetings which provides updates and allow for opportunity for industry input. The next meeting is scheduled for January 14, 2016.

Prop 65 Regulations

The Office of Environmental Health Hazard Assessment (OEHHA) is updating Prop 65 regulations which will require businesses (including automotive repair facilities) to inform and provide public notice (i.e posted signs) to Californians about breathing the air in this area or skin contact with petroleum

products can expose you to chemicals known to cause cancer, birth defects and other reproductive harm. The ASCCA has submitted written comments expressing its concerns and also has met with OEHHA officials to educate on the automotive industry and work with OEHHA on developing signage that maybe required under the regulations.

Petroleum Standards

The division of measurements standards of petroleum products (California Dept of Food & Agriculture) has been active conducting surprise inspections on auto repair, quick lube, car dealers for proper labeling of bulk tanks/drums/overhead reels and sampling motor oil and transmission fluid to determine whether it meets California minimum standards. The major issues for shops include mis-labeling, cross-contamination and non-compliant oil/fluid. The supplier/jobber may have inadvertently provided incorrect product and/or labeling or at times the jobber will sell to unsuspecting shop non-quality, non-compliant product (importance of working with a trusted supplier). ASCCA will work with Department on educational efforts for the industry.

Legislative Day at the Capitol

ASCCA held it annual legislative day at the Capitol with the CAA on April 14, 2015. It was another successful event where members were briefed and armed with information on pending bills (SB 3-increase in minimum wage; SB 8-extending sales tax to services; and AB 873- minor auto repair services). ASCCA members were prepared and meet with legislators and provided valuable input to these decision makers before they voted on the bills. Our members made a difference. Special guests included assembly member Brian Jones and BAR Chief, Patrick Dorais. Thank all ASCCA members that attended and participated in this most important event. ASCCA is in the process of planning next year's legislative day and details will be provided soon.

ASCCA will continue to keep members updated on legislative and administrative issues. ■

MORE INFO: www.ascca.com/government-affairs



Jeff Stich

APRIL 14, 1959–
SEPTEMBER 6, 2015

On September 6, the ASCCA community was saddened to learn that our friend Jeff Stich had been involved in a serious racing accident at the Louie Vermeil Classic in Calistoga, California. Jeff was immediately rushed to Santa Rosa Memorial Hospital, where he was placed on life support.

When the news was made public, prayers and words of support poured in from across the state — a testament to the countless lives that he touched.

Many of us were hopeful that Jeff would pull through. After all, we had stood by him as he bravely beat the odds once before, overcoming a serious heart attack. Unfortunately, this time was different, and our sadness turned into grief when we learned that Jeff ultimately passed away.

The automotive industry wasn't only Jeff's passion, it was in his blood. For 40 years, he worked for his parents' family business, and for the last 17 he was the General Manager and Owner of Clayton Valley Auto Service in Concord, where he lived for 39 years.

When he wasn't working in the shop, Jeff was most likely at the race track, working as a pit crew member for the world's fastest sprint car team of Darnion Gardner.

Many of us worked closely with Jeff through ASCCA, where he served for over a decade on the Board of Directors and as Chapter 20 President. One of his favorite ASCCA events was the annual legislative day, which he never missed. When he suffered that heart attack that nearly cost him his life, he was released from the hospital on a

Friday and told to go home to rest. But Jeff had other plans.

Four days later, he ignored the doctor's order, hopped on the train with Chapter 20, and headed straight to Sacramento for ASCCA's legislative day. That was how committed Jeff was.

But Jeff was much more than just a colleague — many of us were fortunate enough to call him a close friend.

ASCCA Past President Mary Kernnitz fondly remembers her years working with Jeff. "Initially, I had to push him to run for Chapter 20 President. He didn't want to," said Mary. "I'm glad he agreed, because it was wonderful to watch him spread his wings and grow into that role. He was an amazing public speaker, and a great president."

Jeff was also a great example of living in the moment. "I remember we were at a conference in Southern California, and at the end, most of us were exhausted and headed straight to bed, but not Jeff," Mary said. "He grabbed his girlfriend, and they hit the town, went sightseeing, and watched the sunset in Newport Beach — he had such a zest for life."

Mary concluded, "Steve Elstins, Jeff, and I were like Chapter 20's Three Musketeers; we worked on everything together. It's going to be really hard without him."

Even in his passing, Jeff continues to touch people's lives. Because of the donation of Jeff's liver and kidney, a 53 year-old Southern

California man has received a second chance at life, and doctors have found three potential matches for his second kidney.

ASCCA's educational foundation, ASCEF, and ASCCA Chapter 20 are also in the process of establishing a memorial scholarship fund in Jeff's honor. This memorial scholarship will help young people who share Jeff's passion for the automotive industry pursue their dreams.

On the day that Jeff passed away, his partner Marlene Sawers posted the following on her Facebook page: "It is with a broken heart that I come to all my FB friends to let you know that my Jeff Stich has gone to be with God... He loved racing and he passed away doing what he loved."

Jeff is survived by his daughter, Brittany Stich; parents, Jerry and Nancy Stich; siblings, Gary and Sandy Stich, Jim and Kathy Szuch, and John and Diane Stich; nieces and nephews, Gregg, Branden, Jerrod, Nicole, Danielle and Melina; and partner, Marlene Sawers and her daughter, Amanda Harbath.

We join Marlene, Jeff Stich's family, and his friends and co-workers in mourning their loss, but also in celebrating Jeff's life.

He relished every minute he had on this earth, and his energy was contagious. He was loved by the entire ASCCA community, and his kindness, laughter, and dedication to work and his family will always be remembered in our hearts.

To our beloved friend, may you rest in peace. ■

Allen Pennebaker
Chair, NASTF



NASTF and ASCCA:

15 YEARS OF SUPPORTING AUTOMOTIVE PROFESSIONALS

This November marks the 15th Anniversary of the National Automotive Service Task Force (NASTF), a first-of-its-kind organization founded in 2000 to facilitate the correction of gaps in the availability of automotive service information.

A not-for-profit organization, the need for NASTF became apparent against the backdrop of a quickly evolving auto industry, accelerated by the introduction of computers, which ushered in a new era of vehicle service. This new era also led to the exponential increase in the amount of service information, and with that, the knowledge requirements for technicians. The convergence of regulations, vehicle complexity, tool capabilities, and a growing volume of information demanded change.

In response, a coalition of Arizona auto organizations launched a pilot program to identify ways to help auto technicians adapt to their constantly changing profession. At the end of the pilot program, several conclusions were drawn.

They found that auto manufacturers want satisfied, loyal customers and many felt that independent shops help contribute to customer satisfaction. Therefore, it's in their best interest to support independent shops. Manufacturers also concluded that it is important for independent shops to keep up with technology, but acknowledged that's only possible when the information and tools are readily available and accessible at a reasonable cost.

As a result, a handful of automotive groups, including ASCCA, launched an organizational meeting on November 2, 2000, and NASTF was born. They formed four committees — Service Information, Training, Equipment and Tools, and Communications.

Fifteen years later, NASTF has become an instrumental organization, and successfully operates only because of the volunteers who

sit on the committees, which have grown to include Service Information, Equipment and Tools, Training, Vehicle Security, Collision Repair, and Communications.

NASTF is free to join, and I would encourage everyone in the Industry to sign up and participate in any committee that interests them. The committees are comprised of numerous employees of OEMs and members of the aftermarket. Each committee meets quarterly via conference call and sets policy for NASTF in their respective areas. The vast majority of our work is done in these committees, and you can sign up at www.nastf.org.

NASTF also helps to ensure that automotive service professionals employed outside the OEMs franchise system have the information, training, and tools needed to properly diagnose and repair today's high-tech vehicles.

Over 10 years ago NASTF recognized the need, later reinforced by California law, requiring that key code information be made available as a secure way for the aftermarket to make and program keys and initialize computers. This led to the creation of NASTF's Vehicle Security Committee. Collaboration between Locksmiths, OEMs the NICB and the Independent Repair Industry created the Secure Data Resource Model (SDRM). Through thousands of transactions, the SDRM now securely disseminates and tracks information across the industry.

Want to cut keys, program computers, or buy theft related and security parts? Apply for your locksmith ID (LSID) at www.nastf.org. This is not just for locksmiths. In fact, hundreds of independent shops have an LSID. This will allow you to use the manufacturers websites for downloads and reprogramming you need.

As the current Chair of NASTF, I am incredibly proud of the work we've done, and none of it would have been possible

without the continued support of ASCCA. Not only was ASCCA a founding partner, but they have consistently stood by our side, dedicated to seeing us succeed.

NASTF's achievements have benefited both NASTF members and all automotive professionals nationwide. Indeed, across all of North America. As a past president of ASCCA and lifelong automotive professional, I've seen firsthand the value added for all of NASTF's participants—technicians, shops, tool companies, OEMs, trainers, locksmiths, dealers, etc.

What really makes NASTF work is the dedication of volunteers and associations. This organization was run solely by volunteers until a few years ago when we hired an Executive Director. It should be noted that all that NASTF has done, and continues to do, is only made possible by the buy-in and commitment of OEMs and the Independent Automotive Industry.

From the beginning, ASCCA has played a critical role in forming NASTF and helping to shepherd it through the difficult and sometimes contentious waters of collaboration with the OEM industry.

This is just one of the countless things that ASCCA does for our industry, and it is only through shop owners joining and supporting ASCCA that our industry is spared from working at an extreme disadvantage.

So I'm asking you — not as an ASCCA Board Member, or as the Chair of NASTF, but as a fellow automotive professional — consider donating to the ASCCA advocacy fund. ASCCA's advocacy fund exists to enhance our advocacy efforts in the state Legislature and support organizations that help strengthen and promote the automotive industry.

Every donation will help support ASCCA and organizations like NASTF, which has worked so hard over the last 15 years to support each and every one of us. ■

NEWS BRIEFS

SB 251 Civil Rights: Disability Access

The Governor vetoed several bills that provided tax credits, including SB 251. The bill attempted to preserve civil rights for those disabled to ensure access to all public accommodations and limit the number of frivolous lawsuits against businesses that have yet to improve accessibility. The bill also included a tax credit to pay for access expenditures for small businesses.



The Governor said: "Despite strong revenue performance over the past few years, the state's budget has remained precariously balanced due to unexpected costs and the provision of new services," Governor Brown said in his veto message. "Given these financial uncertainties, I cannot support providing additional tax credits that will make balancing the state's budget even more difficult."

BAR Online Consumer & Unlicensed Activity Reporting Form

The Bureau of Automotive Repair (BAR) has an Online Consumer Complaint & Unlicensed Activity Reporting Form available at www.dca.ca.gov/webapps/bar/complaints.php

A link is also available on the ASCCA Consumer Resources page: www.ascca.com/consumer-resources

ASCCA Team Talk Update Beginning January 1st

On January 1st, all ASCCA members will start receiving the ASCCA TeamTalk emails. This is one of the ASCCA membership's greatest benefits. Use it for questions, networking, and to share any other information with the entire ASCCA membership.

The emails will include an option to unsubscribe, for any members who do not wish to receive the emails.



Initiative to Increase Minimum Wage — Update

After having failed to pass legislation at the Capitol (SB 3), proponents are moving forward with an initiative for November 2016 to increase the minimum wage to \$15.00 by 2021 and have automatic cost of living increases thereafter.

Smog Testing Citations & Fines

ASCCA previously reported as part of our Bureau of Automotive Repair Advisory Group (BAG) meeting summary that there has been a big increase in citations and fines for issuing a certificate of compliance using a BAR97 EIS when an OIS test was required. This is a violation of Section 44050 of the Health and Safety Code. According to statistics provided by the BAR during the July 23rd, BAG meeting they had already issued 437 citations.



More info available at:

www.ascca.com/articles/smog-testing-citations-fines

ASCCA Advocacy Fund

The ASCCA has established a fund to enhance our advocacy with the state legislature (e.g., legislative advocate's travel, ASCCA's annual legislative day lobbying, Government Affairs Committee initiatives).



A special thank you to Mitch Mendenhall who coordinated the donations from

Chapter 24 as well as multiple donations made in honor of Jeff Stich. The total amount of funds raised to-date are \$6,525.

Click here to learn more about how you can make a difference.

Read more at: www.ascca.com/articles/ascca-advocacy-fund

HD Selects NASTF for OEM-to-Independent Service Info Help

The heavy duty / commercial vehicle industry recently announced agreement in a Memorandum of Understanding (HD MOU) between the Commercial Right to Repair Coalition and the Engine Manufacturers Association (EMA), where original equipment manufacturers (OEMs) of heavy duty vehicles would provide service information to independent service providers by way of their OEM technical websites.



Read more at: www.ascca.com/articles/hd-selects-nastf-oem-independent-service-info-help

Avoid Unnecessary Delays in Your BAR/DCA License Issuance or Renewal

The Department of Consumer Affairs is scheduled to transition additional Boards and Bureaus to the new BreEZe online licensing and enforcement system in January 2016.

The transition to the new system will require a temporary shutdown of all licensing processes for several business days, and could result in delays in processing initial license applications, license renewals, and changes such as name changes or changes of address.

Read more at:
www.dca.ca.gov/about_dca/renew_early.shtml

New California Laws for 2016

View this webpage to see a short summary of new California laws for 2016 that are of importance to ASCCA members:

www.ascca.com/sites/asccalfiles/new_california_laws_for_2016.pdf

MORE INFO:

www.ascca.com



ASCCA MEMBER
OF THE MONTH
MAY 2015

Jim & Mary Payne

THE DRIVING MACHINE, CUPERTINO

Jim and Mary Payne from The Driving Machine in Cupertino are the members of month for May. They have worked hard on Chapter 42 events for many years, including organizing trade shows. Jim is a past board president, and Mary helps organize every meeting. They have hosted multiple shop nights. They continually assist when letters need to be written for legislative concerns. In addition, they have been ASCCA members for 25 years. ■



ASCCA MEMBER
OF THE YEAR
2015

John Epstein

JOHN'S AUTOMOTIVE SERVICE, CHAPTER 24

John is starting to get involved with the Board and has good ideas, a young man with lots of go and chases money for us. He has done an outstanding job of getting the Cars for Careers off and running in San Diego

In his own words:

I have been a member of Chapter 24 for over 14 years during which time I have served as Secretary, Vice President and Chair of the Meetings Committee. I am also currently an ASC Educational Foundation Cars for Careers donation site for San Diego, CA and an Advisor to the Board of Trustees. My desire is to improve my industry and help everyone that is involved. Membership growth is very important as we have a louder voice with larger numbers and this will also help in other areas of importance such as government relations. Promoting our industry to those who are not already in it is crucial such as to students and people who are competent but have no experience in this field. ■

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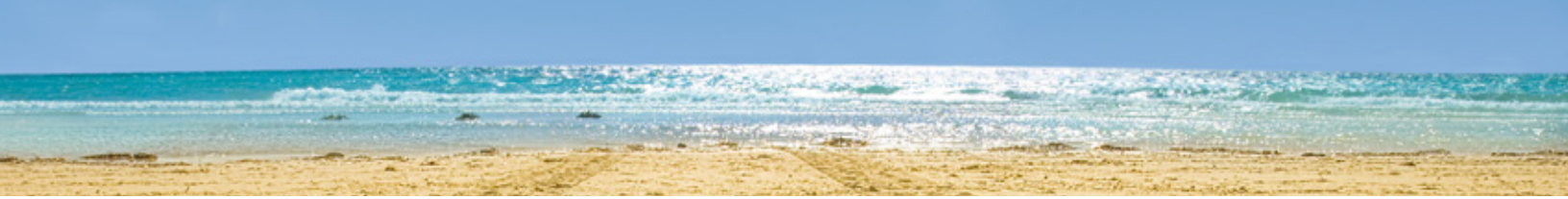


2015 ASCCA Summer Conference



BREAKFAST





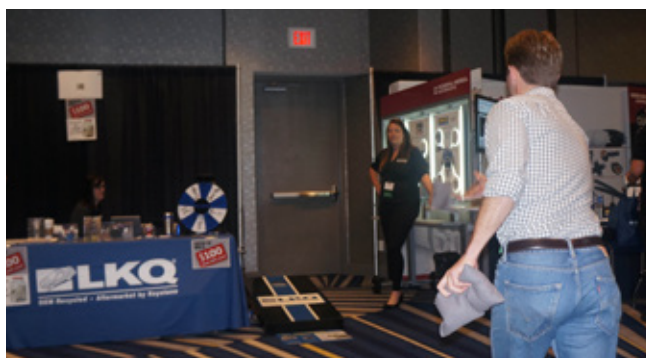
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Autozone	MOTOSHOP Technology Tools
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Centric Parts	Norman Bliden CPA
CRP Automotive	OmniQue Shop Management Software
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2015 ASCCA Summer Conference





CLASSES



2015 ASCCA Summer Conference



AWARDS & RAFFLE PRIZES

TEAM WEEKEND

SEPTEMBER 2015





The ASCCA Chapter Representatives Committee affirmed the following Board Directors for a two year term commencing on January 1, 2016: Rory W. Balmer · Dean Blomquist · John Eppstein (Incumbent) · Joe Picker · Jack Scrafield (Incumbent) · Stuart Terry (Incumbent)

Officers elections were also conducted, resulting in the following officer line up for 2016: President Dennis Montalbano · Vice President David Kusa · Treasurer John Villa · Secretary Jack Scrafield

Board of Directors 2016-2017



AWARDS

Member of the Year: John Eppstein, John's Automotive Service, Ch. 24
ASCCA 2015 Chapter of the Year: San Diego, Ch. 27
Volunteer of the Year: Rocky Khamenian, Bimmer & Benz Specialists, Ch. 48
Sponsor of the Year: AutoVitals
Rising Star of the Year: Mitch Mendenhall, East County Diesel, Ch. 24



BAR BAG REPORT

Report submitted by
Jack Molodanof, Esq.



Attendee
Mary Kemnitz



Attendee
Renee Tracy



October 21, 2015 | BAR Advisory Group Meeting Summary

Below is a summary of the BAR Advisory meeting and Regulation Workshops that took place on October 21, 2015. Both Tracy Renee and Mary Kemnitz attended and participated.

1) Introduction / DCA News

DCA provided an update on AB 873 (provides authority to BAR to determine which services are minor and which are major and thus requiring BAR oversight). DCA is working with all the stakeholders to address concerns that the towing industry has raised. They are looking to define emergency road side services (i.e. key lockouts, assist with gas, changing flat tires, jump starts, etc.).

2) Partial Zero Emission Vehicles (PZEV)

Presentation by CARB. Overview of emission warranties. Warranty periods vary for emission related parts. PZEV warranty in California is 15 years/150,000. CARB has a warranty enforcement unit. They average 80 warranty complaints annually. For more information please contact John Urkov ARB/ BAR liaison at 626-575.6720.

3) Smog Check Reports

BAR was required to recreate analysis originally used to justify AB 2289 and STAR program. They compared the 2003-06 Sierra Roadside study (1976-95 model year vehicles) to a recent roadside study. The results indicate an improvement in failure rates, but not significant. The STAR stations showed more improvement than non-STAR stations. The reports are available on BAR website.

4) Smog Check Certificates

At the last BAG meeting, several suggestions were made to BAR, which included

decreasing number of certificates in a book to reduce cost; block the BAR-97 from issuing certificates on OIS vehicles, and allow certificates to move from BAR-97 to an OIS. BAR examined each request but found issues with each including high level of effort and complexity and possible expensive software updates. The BAR is recommending that if smog stations are not sure which equipment to use then test on OIS first to determine if BAR-97 is required. The OIS will prompt stations and indicate that they are using incorrect equipment. A BAR ET blast was sent to smog stations recommending testing on OIS first, if unsure.

5) Smog Check Feasibility Study

The BAR is in the process of issuing a request of proposals (RFP) to vendors who wish to bid on the administrating of the smog check database. The project is called Cal-Vista and goals include ensuring the continuity of the smog check program, compliance with State/ Federal mandates, align with State IT policy. The transition to a new database vendor will not impact smog stations and the goal is to make process seamless.

6) Disciplinary Hearing Process

The BAR has an informal process that is simpler and more expeditious if a shop/tech has received a citation that it wants to appeal. It provides the licensee an opportunity to be heard by the Chief or designee. The licensee must request an appeal with a specified time frame outlined in the citation and the licensee shall submit the appeal in writing outlining the licensee position. The BAR may affirm, modify or dismiss a citation, including any levied fine. BAR said that approximately 60% of the citations that have been appealed under this informal process were either overturned or modified.

Anniversary MILESTONES

The ASCCA would like to recognize members who celebrated a milestone anniversary in April – September 2015. Congratulations and thank you for your support! Our association has grown strong and is effective because of members like you!

7) Enforcement Statistics

BAR provided an update on the complaint trends for the July- Sept 2015 period. The complaint trends are as follows: Engine repair/performance account for 34% of the complaints; General Repair/Maintenance 17%; Auto body 11%; Smog 10% and Transmission 10%;

8) Legislation & Regulations

BAR provided updates on the following pending regulations: Disciplinary Guidelines; BAR Certified Institutions and Instructors; Windshield Replacement Standards; Mobile ARD advertising; Electronic Documents and Authorizations; STAR regulations clean-up; Brake and Lamp Handbooks updates.

BAR Regulations Public Workshops

Electronic Documents and Authorizations Regulation. The purpose of these regulations is to allow for electronic authorizations (such as text, email, etc) and transmission of repair transaction documents; and reorganize and clarify written estimate, work order and invoice provisions. Public comments included clarification that Text messages were acceptable authorization, definition clarifications and how prepackaged parts kits containing many part components were to be handled. BAR welcomes additional comments and feedback as they move forward.

BAR Certified Institutions and Instructors Regulation. The BAR is updating the requirements for certification of Smog Check training providers in order to create consistency with current licensing requirements, along with other clarifying amendments.

The regulations also provided for allowance of non-technical training, such as ethics and “Write It Right” training. This would allow shops who may have a disciplinary action the opportunity to take training and avoid fines. Overall, the industry was supportive of these regulations. ■

45 YEARS

Rasmussen Auto Repair (Fresno)

35 YEARS

SunRay Auto Service (Bellflower)

30 YEARS

Pride Automotive Body (Van Nuys)

Bedard Auto, Inc. (Anaheim)

Pacific Auto Repair (National City)

Autotron Service Center (Pleasanton)

Kenny's Auto Service, Inc. (Bellflower)

Karsten Imports (Van Nuys)

Pat's Automotive (Santa Maria)

Monterey Radiator (Seaside)

25 YEARS

Campbell Automotive (Campbell)

European Auto Factory, Inc. (Santa Clara)

Bay Service (Monterey)

Blossom Valley Valero (Los Gatos)

Maxed Performance (Huntington Beach)

20 YEARS

Nate Smith's Optimal Auto (Santa Cruz)

Freeman Frame & Alignment (San Jose)

Homer's Auto Service (Monrovia)

Perry's Automotive, Inc. (Redding)

Gustafson Bros., Inc. (Huntington Beach)

Mira Mesa Auto Repair, Inc. (Mira Mesa)

Hudson Automotive (San Mateo)

H-Tek Motors, Inc. (Rowland Heights)

15 YEARS

Doral's Auto Repair (San Leandro)

California Auto Repair & Smog Center (Redding)

Dyrness Automotive (Glendale)

Mekatron Concord (Concord)

10 YEARS

Marlin & Tony's Auto Repair, Inc. (Fresno)

A+ Japanese Auto Repair (San Carlos)

David Stump Inc. - DBA Dave's Auto Service (Chula Vista)

Mike's Foreign Car, Inc. (Anaheim)

Olive Auto Center (Burbank)

5 YEARS

Express Auto Service (La Mesa)

TL Tilletts Automotive (Santa Rosa)

RPM Automotive (Rohnert Park)

Reseda Automotive Center (Reseda)

German Sport Parts & Service Inc (Walnut Creek)

Brents Auto Works (El Cajon)

S. G. Auto Repair (San Pablo)



2015 COUNTERTOP DISPLAY CONTEST WINNER NORTHERN CALIFORNIA

Northern California: 175 points • Southern California: 142 points • Thanks to all who participated!



Welcome, NEW MEMBERS

APRIL-SEPTEMBER 2015

CHAPTER 5

Diego's Auto Repair
Montebello, CA

Omega Automotive
Northridge, CA

Technology Automotive
Montebello, CA

CHAPTER 12

Larsen Automotive
Culver City, CA

Marina Shell Service
Marina Del Rey, CA

CHAPTER 16

General Auto and Truck Parts
Oakland, CA

CHAPTER 1940

Tips Cadillac Service
Torrance, CA

CHAPTER 20

Rich's Auto Service
Walnut Creek, CA

CHAPTER 24

Marie Milliman - Farmers Insurance
San Diego, CA

Motoshop Technology Tools
Jamul, CA

CHAPTER 42

Menlo Atherton Auto Repair
Menlo Park, CA

STATE ONLY (NO CHAPTER)

Industrial Van & Truck Interiors DBA
Guardian Consumer Fleet Management
Corona, CA

California Automotive Technologies
Solana Beach, CA

Lavender Brothers Automotive
Seaside, CA

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Fax: 512-506-9417
cory.kaminsky@officedepot.com

ASCCA Chapter Network

The Automotive Service Councils of California is made up of local chapters. Join your local chapter today and get involved!

EAST BAY (16)

Meetings held third Tuesday, 6:30 p.m.
Call Art Ratner: (510) 540-7093

FOOTHILL (5)

Meetings held first Tuesday, 6:30 p.m.
Call Joseph Appler: (626) 296-6961

FRESNO (25)

Meetings held second Thursday, 7 p.m.
Call Zarkis Martirosian: (559) 268-6359

INLAND EMPIRE (14)

Meetings held third Tuesday, 7 p.m.
Call Rory Balmer: (909) 337-0082

LONG BEACH (18)

Meetings held third Tuesday, 7 p.m.
Call Kristen Bunting: (562) 424-8726

MOUNT DIABLO (20)

Meetings held third Thursday, 7 p.m.
Call Steve Elstins (925) 676-8376

NORTH ORANGE COUNTY (48)

Meetings held third Wednesday, 6:30 p.m.
Call Denise Pina (714) 990-1500

PENINSULA (23)

Meetings held last Tuesday of every other month, 7 p.m.
Call Angi Roberts: (408) 266-9658

REDDING (99)

Meeting times vary
Call Ken Breshears (530) 222-2572

SAN DIEGO (24)

Meetings held third Tuesday, times vary
Call Mitch Mendenhall: (619) 334-6005

SAN FRANCISCO (21)

Meetings held last Wednesday, 7:30 p.m.
Call Paul Grech: (415) 286-6747

SAN JOAQUIN VALLEY (6)

Meetings held second Thursday, 6:30 p.m.
Call Paul La Berge (209) 466-5364

SAN JOSE (42)

Meetings held second Wednesday, 7 p.m.
Call Angi Roberts: (408) 266-9658

SANTA CLARITA (3)

Meeting times vary
Call Declan Kavanagh: (818) 788-3375

SANTA ROSA (28)

Meeting times vary
Call Robert Toepp: (707) 546-2851

SOUTH BAY (1940)

Meetings held quarterly, 6:30 p.m.
Call Eulogio Tamayo: (310) 371-2449

TULARE/VISALIA (26)

Meetings held every other month, 6:30 p.m.
Call John Camara: (559) 688-5721

VENTURA COUNTY (2)

Meetings held second Tuesday, 6:30 p.m.
Call Kathy Riggs: (805) 983-8100

WEST LOS ANGELES (12)

Meeting times vary
Call Jo Ann Fischer: (909) 939-0332

Bureau of Automotive Repair (BAR): Chief

Patrick Dorais
(916) 255-4565

BAR: Industry Ombudsman

Rick Fong
(916) 255-2893

California Chamber of Commerce

Headquarters
(916) 444-6670

California Air Resources Board (CARB)

(800) 242-4450



Now Available ASCCA Consumer Brochure

ASCCA has created a consumer brochure for members to use in their shops! It's a handy new tool which describes the value of choosing ASCCA member shops over others.

Download the free electronic template from the member's only section of the ASCCA website, www.ascca.com.

Note that you must login with your member ID to access the template. ■

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