

THE CALIFORNIA *Independent*

SUMMER/FALL
2013

A Publication of the Automotive Service Councils of California

2013 CONFERENCE HIGHLIGHTS INSIDE...



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Automotive Service Councils of California

Professionals in Automotive Service
Since 1940

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*Jack Crawley
ASCCA President 2013*

President's Message

Hello Fellow ASCCA Members!

I hope everyone had a busy and profitable summer. It was an exceptionally cool summer in Southern California until the past couple of weeks. Add in the high humidity and it was just miserable. The crew kept hard at it, but we made sure everyone stayed hydrated. School is back in session; pro football season starts its first week and the next thing you know the holidays will be here.

Fall is a special time for ASCCA. It's a time to bring existing new prospects on to our state board. The upcoming Team Weekend September 27-29th is when we elect directors to the 2014-2015 Board. I want to thank those who have chosen to run and be part of something special. These folks will bring a fresh perspective and new ideas to our association. All members will have a chance to elect those they feel will make a difference.

Your various committees are hard at work. Dave Kusa and the Chapter Representatives meet every month outside of Team Weekends and address the issues that concern members and chapters.

The Endorsement Committee run by Stuart Terry brings us the new and exciting programs that help us run more profitable and efficient shops.

Steve Elstins and the Education, Training and Information Committee is hard at work focused on the 2014 Summer Conference training classes. Both management and tech classes will be available.

Craig Johnson continues to do an outstanding job making sure our "voice" is loud and ever-present in Sacramento, especially with BAR, as it transitions to new leadership.

Dennis Montalbano and his Public Relations team will be bringing some new opportunities to shops as they focus on getting the information about ASCCA out and recognition to the public.

Steve Vanlandingham and the Summer Conference are already focused on the 2014 Summer Conference. A larger venue and more vendors are being planned for.

Tracy Renee and her team are focusing on "Communications" between our members and the different ways we get the important information to them.

Rory Balmer chairs the Membership Committee and his group of hard working volunteers are looking at different ways to increase and retain members.

What is the secret behind the successful committees? ASCCA Executive Director Jackie Miller along with her outstanding support team of Gloria Peterson, Cindi Alvidrez, Heather Vigil, Katie Achermann, and Mary Putterman. They all sit on the different committees and take the great ideas from these committees and turn them into reality. Please thank your volunteers who sit on these committees along with our staff the next time you see them. They would really appreciate it. These hardworking people deserve our thanks! ■

Legislative Report



A. Legislative Bills:

The Legislature is winding down for this year. The last day of session is September 13, 2013. Below are the remaining bills still alive that ASCCA is tracking.

1) AB 10 (Alejo)-Minimum Wage. Increases the minimum wage from its current rate of \$8.00 per hour to \$10.00 per hour over a five year period. Under current law employers of automotive repair shops must pay double the minimum wage to employees that are required to bring their own tools. Since AB 10 is raising the minimum wage, it has the indirect effect of raising the current double wage of \$16.00 per hour to \$20.00 per hour. ASCCA has raised concerns with the author and asked for amendments.

2) AB 227 (Gatto)-Prop 65: Enforcement. Allows a person who receives a notice that alleges the person in violation of the warning requirements of Prop 65 to correct violations.

3) AB 501 (Nazarian)-Vehicles. Permits retailers of replacement brake friction materials in limited instance to continue to sell brake friction materials not certified as compliant for the purpose of depletion of inventories.

4) AB 1164 (Lowenthal)-Liens. Employees and Workers. Authorizes an employee to record and enforce a wage lien upon specified real and personal property for wages, other compensation, and related penalties owed to the employee.

5) SB 202 (Galgiani)-Automotive Repair. Deletes current BAR registration exemption for shops repairing and changing tires. This would require tire dealers to register with BAR.

6) SB 540 (Wyland)-Career Technical Education (CTE):

Support. Authorizes a school district to award a pupil a Career Technical Education (CTE) certificate if specified conditions are met. Vetoed by Governor.

7) SB 660 (Hancock)-Career Technical Education (CTE):

Funding. Requires Superintendent of Public Instruction using funds appropriated for regional occupational centers and programs, to apportion from the amounts provided in the annual Budget Act an amount to each county office of education and school district.

B. State Budget:

ASCCA continues to monitor State Budget legislation that would impose fees and taxes on small business including extending sales taxes to automotive services (labor).

C. Bureau of Automotive Repair (BAR):

1) Changes in BAR Personnel. John Wallauch has retired as BAR Chief. Patrick Dorais has been appointed Acting BAR Chief. Mr. Dan Povey was promoted as the Deputy (replacing Brian Newman) and oversees all the enforcement operations in the State.

2) Wallet Flushes/Preventative Maintenance service update. BAR is re-evaluating the entire wallet flush public campaign that was initiated over the last year (**SEE INSERT FOR UPDATE ON THIS ISSUE**).

3) Smog OBD II Equipment Update. The BAR is currently working with equipment manufacturers on the new OBD II stand alone equipment (referred to as DAD). The BAR is in the process of certifying the DAD equipment for use by smog shops, no equipment manufacturer has been certified yet. The shops will have options and will not be required to purchase the new DAD equipment from existing BAR 97 manufacturers. Before the DAD equipment is certified it will go through Beta testing first and automotive smog shops with high volumes will be asked to participate in Beta testing sometime later in 2013. ASCCA members are encouraged to participate in Beta testing. DAD certified equipment should be available for sale in early to mid 2014.

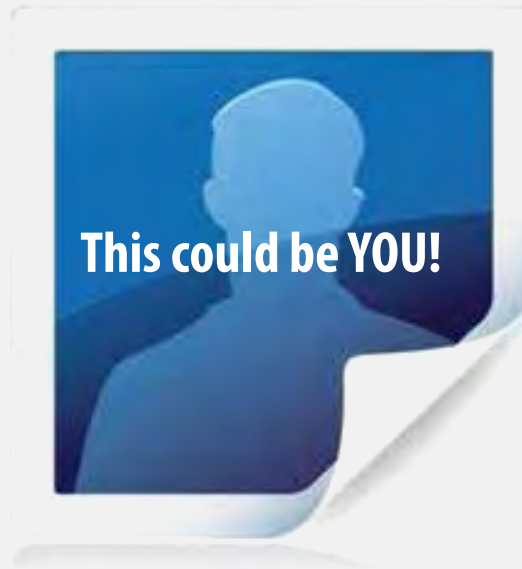
4) Brake Inspection Regulations. ASCCA continues to work with BAR on finalizing the brake inspection regulations. There have been numerous delays and the BAR has indicated they plan on finalizing and releasing the updated draft of the regulations. BAR plans on holding a workshop with the industry to discuss the draft regulations in the near future.

5) Windshield Replacement Regulations. BAR is in the process of creating new standards and certification requirements for installers of vehicle windshields. A draft of the regulations will be available soon for industry input and feedback.

6) BAR is also updating its Disciplinary Regulations for Automotive Repair Shops. These regulations are applicable when the attorney General files a lawsuit against a repair shop for committing serious violations. BAR held a workshop on September 17, 2013 in Sacramento to discuss these regulations and receive input from the industry.

ASCCA GovComm members continue to participate in industry meetings with government officials to educate and promote the automotive repair industry and are actively involved in government relation activities. ASCCA will continue to keep members updated on legislative developments as they occur. ■

Member Appreciation



Who will be the ASCCA Member of the Month?

Send your nominations in now and wait for the monthly announcement!

The ASCCA Member of the Month is a new recognition & appreciation program developed by your ASCCA Leadership to recognize our members who go above and beyond to support our core purpose: To Elevate and Unite Automotive Professionals and Give them Voice.

Each Member of the Month will receive a certificate and a \$50 visa gift card. Additionally, the member will be recognized on the ASCCA website homepage for one month, announced on Team Talk, featured in the WYNTK and in the California Independent.

Send your recommendations for ASCCA Member of the Month to Heather Vigil via email at hvigil@amgroup.us with "Member of the Month Nomination" in the subject line. Include a description of why your nominee should be recognized as ASCCA Member of the Month!

Consider the following criteria when considering a candidate you would wish to nominate for ASCCA Member of the Month:

- Faithfully adheres to ASCCA code of ethics (check online reviews for unresolved issues?)
- Active proponent of ASCCA (both State & Chapter); talks up ASCCA to non-members
- Actively helps other shops succeed (both member and pre-member shops)
- Utilizes member benefits (ASCCA advantage) & mentors new members in utilizing benefits
- Active in local Chapter (where applicable) & State events
- Adds his/her voice to legislative issues; contacting representatives on key issues
- PAYS DUES ON TIME!!!!
- Participates in /monitors Team Talk

Each nomination will be carefully reviewed and considered by the ASCCA Membership Committee. The pool of Member of the Month winners will be voted on by the Chapter Representatives Committee for Member of the Year to be honored at ASCCA's Summer Conference, June 21-23, 2013 at the Hilton Irvine Orange County.

There is no limit to those who can be nominated so send your recommendations in today!

June Member of the Month: MARGIE VAN LIEROP



Margie Van Lierop, Viking AutoCare

My background is in media sales and marketing working for CBS or ABC affiliates for fifteen years. When I left the corporate world I started my entrepreneurial quests in small local advertising agencies and media consulting services which led me to a fun entrepreneurial adventure in starting a magazine titled "Beach Cities Style" which I founded, owned and published for 6-years in South Orange County. I sold that publication in 2008.

I have also dabbled in the music business touring with Bruce Springsteen and the E-Street Band, Ringo Starr and His All-Star Band, White Zombie, Wynonna, Tim McGraw & Faith Hill. But this is another adventure for another time.

Now, I am businesswoman who owns an automotive repair shop and am taking a crash course, no pun intended, as to what needs to be applied toward the success of my business. Running my shop has been a huge learning curve for me especially making sure that I brand my business as a "woman-owned-and-run" business.

My media, sales & rock star experience has led me to hone my skills to provide the ultimate "Rock-Star" experience to each and every customer that steps foot into my shop.

My affiliation with ASCCA and Chapter 50, as well as other professional organizations and other shop owners has propelled the recognition of my shop in a very short time.

I am fortunate to have connected with the ASCCA and attend every meeting to learn everything possible from those that are the "sages" in the business.

August Member of the Month: JACK SCRAFIELD



Jack Scrafield, North Hollywood Auto Repair

I originally joined ASCCA Chapter 5 Foothill in 1985 as an associate member as I was managing the Los Angeles operations for Mission Uniform Service. Through ASCCA Chapter 5 Foothill I developed many business relationships and numerous friends in the industry. In 1990 I left Mission to pursue another career.

In 1998 I was approached by a good friend that owned North Hollywood Auto Parts and North Hollywood Auto Repair. My buddy wanted to focus his efforts on the parts business and asked if I would consider buying his repair business. Since I was the one that enrolled him in membership at Chapter 5 years before, we both knew that I would have a support team in our friends at Chapter 5 with this endeavor.

That is exactly what happened! I immediately became involved with Chapter 5 again to learn from the other successful shop owners. My background was in business, not automotive, so at first it was difficult, costly, frustrating and the process was slow.

However, I received only encouragement and direction from my ASCCA mentors. It is important to point out here that involvement and participation are the keys to learning. The more I gave of myself, the more I learned and the more my business grew. There is no "Silver Bullet" in this process for a shop owner. Through ASCCA involvement I was able to pick up bits and pieces of information and ideas via general meetings, board meetings, conferences, and other ASCCA activities that when put together and correctly implemented these components made my automotive business grow. Whether it was choosing a shop management software system, management training company, purchasing a scan tool, developing a work flow system, deciding on a customer retention marketing program, etc., ASCCA members have helped me with these and many more decisions from their invaluable experience. The best part is that now I am in a position to help other new members.

September Members of the Month: **LARRY & LAURIE MOORE**



*Larry & Laurie Moore,
Larry's Auto Works*

I got into auto repair because I was really hard on cars and they would break and since I was a student, I could not afford to pay to have them fixed. I worked my way through college building VW engines in my garage and eventually for a local engine building company.

While finishing up my college education, the shop owner I worked for decided to get out of the business. He offered me the business at a great price. I begged and borrowed enough money to buy the business. I immediately discovered that what I learned in college about business had almost no application in my small shop. Luckily the previous owner had done a very good job of setting up the production processes which helped me survive long enough to figure it out on the business side.

Laurie joined me in the business after we both worked briefly for another company in a different industry to get some perspective on our business.

We learned about our local chapter when an insurance agent told us how much money we could save using the ASCCA insurance program. I attended a couple of meetings and found out that the shop owners who attended were a wealth of information for things I thought I had to figure out on my own, or thought I had figured out but found out they had much better answers!

Becoming a member of ASCCA took our business to a whole new level - it gave us people we could call who knew exactly what we were going through, and who usually had the answers we needed. Never having worked in the industry other than at the shop we ended up owning, we had no friends in the business, so ASCCA really helped us propel the business forward. We ended up joining the local Chapter Board and then I was elected to the ASCCA state Board. This introduced us to some of the top shop owners in the state, who then became additional resources for us. I can safely say that without joining ASCCA our business would not be what it is today.

The best advice I can give a new member is GET INVOLVED! I believe that is the true value of membership, having the resources of all the other ASCCA members, especially through the medium of team talk and the local meetings. There is nothing like having dinner with other shop owners to get ideas and solutions for the improved and successful day-to-day operation of the business. Not to mention you will probably make some great new friends!

2013 Member of the Year: **JAMES JUSTUS**



James Justus, James Automotive

James Justus of James Automotive in San Diego, California has been a four decade plus dedicated member of IGO / ASC / ASCCA since 1971. He gives back to his industry, ASCCA, his community & his chapter. James currently serves on the ASCCA Government Affairs Committee and has served on many committees with varying positions both within his local chapter and at the state level. Not only does James actively participate in the annual Legislative Day, quarterly Team Weekends, attends annual conferences he also regularly contacts his legislators on issues affecting the automotive industry, freely offers his experience based advice to his colleagues and always offers an open ear to a colleague in need.

We are proud to name James Justus 2013 Member of the Year!



Jackie Miller
ASCCA Executive Director

Executive Director's Report

If you're on TeamTalk, you've seen excited e-mails from Trustees of the ASC Educational Foundation, publicizing the Foundation's newest endeavor, Cars 4Careers (C4C), and giving 'high fives' to members who have donated an unwanted vehicle to support its scholarship efforts. Due to the efforts of Trustees and ASCCA members who recognize the importance of industry support of individuals seeking a career in the automotive industry, the Foundation has received nearly \$20,000 in C4C donations this year alone! Kudos to every shop owner who has donated a vehicle! This will ensure ongoing funding of its scholarship program for deserving students.

Since its inception in 1998, ASCCA has been awarding scholarships and formed the ASC Educational Foundation in 2000. Through its efforts, the Foundation has awarded 102 scholarships for a total of \$59,400.

"How can I participate," you ask? Simply go to ASCCA's website, www.ascca.com, click on the "Education" tab, then on "ASC Educational Foundation." You'll find links on donating as well as information about becoming a vehicle donation center. It's easy and you'll have the satisfaction of knowing that you helped underwrite one of ASCEF's 11 scholarships. A Foundation-specific website will be up and running soon – at www.asc-ef.org.

So get involved and donate today! The Foundation will do the rest! For more information, contact Dave Kemnitz at 925.360.5260 or ASCEF at 800.745.6121.

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Anniversary Milestones

ASCCA would like to recognize members who celebrate a milestone anniversary between the months of March and September of this year. Congratulations and thank you for your support! Our association has grown strong and is effective because of members like you!



60 Plus Years

Bistagne Bros. Body Shop
Fremont & Purdon, Inc.
McCurdy Body Works

55 Years

Okimoto's Automotive Center, Inc.

40 Years

Greg Solow's Engine Room
Nishikawa Auto Service

35 Years

Four Oaks Garage, Inc.
TransPlus Complete Auto Repair

30 Years

Ayers Automotive Repairs
Belmont Auto Repair
Import Auto Clinic
Jim Matson Automotive

25 Years

B & J Service Center
College of the Canyons
Ken Daniels Automotive, Inc.
Lomita 911 Service, Inc.
Market Garage, Inc.
Mark's Independent Volvo Service
Walsh Station Auto Services
West Valley Auto Tech
Yee's Auto Tech

20 Years

60 Min Tune Granada Hills
Diesel Tune
Hedrick's Hallowell Chevrolet
Johnny's Auto Service
Miller's Wheel Alignment & Brake
Monte Vista High School
QuickTrac Software
Salel Automotive Service

15 Years

California Auto Supply Co.
California Career Schools
Cuyamaca College
Griffin's Auto Truck-Air
Harloff Automotive
Hemet High School
Holland Service
Marty's Metrix
Prendiville Agency, Inc.
Quinn's Automotive

10 Years

Advanced Techniqx
Associated Auto Air & Radiator
Bauer German Car Repair
Complete Car Care
Cuyamaca College
Joel's Automotive, Inc.
Karden Automotive
Nextruk, Inc.
ProAuto
Robert's Auto Repair
Steve Foust Automotive
Trimen Oil Sales, Inc.

5 Years

1-800-Radiator
A & J Truck & Auto Repair
ABC Automotive
Advanced Techniqx, Inc.
AutoNet TV
Burrough & Sons Automotive Inc
Chase Auto Service
Chris Engine & Auto Repair Inc.
Chuck Merciers Union 76 Service
Costa Mesa Auto Service Center
Drinnins Auto Repair
Frank's Auto Service
Gilbert Motor Service
Import Service Center
Jasper Engines & Transmissions
Monkey Wrenches, Inc.
Moraga Motors
Napa Auto Parts
R.M. Automotive
Robert Bosch, LLC
Summit Transmissions
Swedish Car Clinic Inc
T G I F Automotive
Tony's Auto Repair
Transmission City
West Lake M.B. Autohaus

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Camara Automotive Celebrates 40 Year Anniversary



John Camara became inspired to get involved in automotive repair from always being curious as to how toys and other objects worked. So when his personal objects would eventually break he would naturally try to fix them. When he entered high school he enrolled in auto shop classes and eventually an opportunity came along for him to work part-time at a full service station assisting in the repairs. That began his automotive repair career.

In 1972 the owner of the facility he grew to manage could no longer work full time and looked for a buyer to take over the business. At that time John decided that would be his opportunity to own his own repair shop. That was January 01, 1973.



ASCCA wants to congratulate John on his 40th Anniversary Milestone! John is a longtime, active member of ASCCA and his dedication to this association and this industry is evident in his successful and thriving business. ■

Welcome New Members

AutoVitals, Inc.
Santa Barbara, CA

AutoZone
Colleyville, TX

AutoZone
Fresno, CA

Berkeley Bob's
Berkeley, CA

Bill's Crestline Garage
Crestline, CA

Blu Automotive & Collision
Harbor City, CA

Cartex One Stop Auto
San Jose, CA

CKM Auto Service
Fresno, CA

CleanTech Environmental, Inc.
Irwindale, CA

Completes Plus
Los Angeles, CA

Digital Financial Group
Gardnerville, NV

Digital Financial Group
Alhambra, CA

Frontier Bay Insurance
San Mateo, CA

Kartek
West Los Angeles, CA

Kukui Corporation
San Jose, CA

LKQ Corporation
Santa Fe Springs, CA

MAD Automotive
Los Angeles, CA

Pearce Autotech
San Francisco, CA

Poway Transmission Corp
Poway, CA

Rio Hondo College
Whittier, CA

Wabco Products
El Cajon, CA

Automotive Repair Dealer Registration Required for Tire Pressure Monitoring Systems

BAR has determined that any tire service facility that performs diagnosis and repair of Tire Pressure Monitoring Systems (TPMS) and/or other safety-related vehicle systems (i.e., air bags, seat belts) must be registered as an Automotive Repair Dealer (ARD). This position is in response to a request from the industry to clarify registration requirements concerning TPMS systems.

This determination was made pursuant to California Business and Professions Code (B & P) §9980.1(e) which states in part that an ARD registration is required for all non-minor services found by the director to require mechanical expertise or involves a part of the vehicle essential to its safe operation. The diagnosis and repair of TPMS systems is consistent with this statute in the following ways:

- Repairing TPMS systems requires mechanical expertise - The diagnosis and repair of TPMS systems often requires the use of specialized equipment and the adherence to specific diagnostic procedures.
- TPMS systems involve a part of the vehicle essential to its safe operation - The National Highway Transportation Safety Administration requires TPMS systems to alert drivers of significant tire under-inflation that, if not appropriately addressed, can lead to many different types of crashes and fatalities.

Facilities performing diagnosis and repair of TPMS systems must immediately cease such activities until an ARD registration is obtained. The application for registration can be found on BAR's website at www.bar.ca.gov.

Corporations with multiple locations will need to submit one application for locations that provide TPMS services; fees for each location; and the supplemental document listing the facility, and the names, addresses, and responsible managing employee. Contact the Licensing Unit at (855) 735-0462 for more information.

What You Need to Know About Corporate Changes and Automotive Repair Dealers

When a business makes a change to its corporation, BAR requires the registrant to submit a new Automotive Repair Dealer (ARD) application and appropriate fees. If the ARD is also licensed as a Smog, Lamp and/or Brake station, new applications and fees are also required.

What triggers the requirement for a new application?

If you own an ARD license and made a change to your corporation that required you to change your corporation number, you must submit a new application.

Do I need to submit a new application if I made a change to my corporation name?

You can submit a change in corporate name without submitting a new application as long as the Secretary of State's Office did not require a change in corporation number after marking the change.

Do I need to do anything if I only made officer changes?

If your business is simply changing officers of the corporation you will only need to submit in writing to the BAR any new officer names, titles, home addresses, home telephone numbers and driver license numbers.

Are there any requirements if I am changing my corporation to a sole owner, partnership, or limited liability company?

Yes. The submission of new a application(s) and fees are required. The following pertinent information is required for specific applications:

- A sole owner will require the Social Security number of the owner.
- A partnership will require a Federal Employer Identification Number (FEIN).
- A limited liability company will require a Federal Employer Identification Number (FEIN), domestic or foreign identification number and operating agreement.

If you have any questions about these requirements, please contact BAR's Licensing Unit at (855) 735-0462. ■

ASCCA Calendar of Events

September 27-29, 2013

Team Weekend

Embassy Suites, Sacramento
100 Capitol Mall
Sacramento, CA 95814
P: 1-916-326-5000
F: 1-916-236-5001

Hotel Reservations: All attendees must make their own room reservations. Our room rate is \$159/night. Mention "ASCCA – Auto Service Councils of CA" in order to get your special room rate.

For more information go to www.ascca.com/events

September 27, 2013

ASCCA Chapter 34 - Sacramento Membership Dinner

5:00 to 6:00 pm Mix & Mingle
6:00 to 8:00 pm Dinner Meeting
Embassy Suites Riverfront Promenade
100 Capitol Mall
Sacramento, CA 95814
(Just before the Tower Bridge)

Contact Heather Vigil at hvigil@amgroup.us or 1-800-810-4272 ext.110
Sacramento Area Shop Owners are invited to the ASCCA Membership Dinner sponsored by ASCCA Chapter 34 - Sacramento Chapter. If you are interested in attending, please register in advance.

December 6-8, 2013

Team Weekend

Embassy Suites, Sacramento
100 Capitol Mall
Sacramento, CA 95814
P: 1-916-326-5000
F: 1-916-236-5001
Additional hotel information to follow.



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ASC member specials:
www.aeswave.com/ASCCA/

ASCCA Logo on Winning Race Car

Long standing ASCCA member and past president, Glenn Davis participated as part of the Rip Michels, Inc. race team that won First Place Super Late Models on June 23rd at the Irwindale Speedway. Through Glenn's influence and Rip Michel's support of ASCCA, our logo was present on the winning car.



The California Supreme Court Refuses to Hear Gonzalez v. L.A. Motors Case - Paying Employees Piece/Flat Rate

By Jack Molodanof, Esq., ASCCA Legislative Advocate

The California Supreme Court (by a vote of 6-1) has denied review of the *Gonzalez v. Downtown LA Motors, LP* (2013) 215 Cal. App 4th 36. This means that the lower court's decision is upheld and that piece/flat rate paid technician employees are entitled to separate hourly pay for "waiting" time.

The Facts of Case:

Downtown LA Motors, LP, a Mercedes-Benz dealership (employer) compensated its technicians on a piece-rate basis, which means that techs were paid a set amount for each repair completed based on a formula for each job performed. Each job is given a "flat rate" which is determined by the industry depending on how many "flag hours" the completed job is worth. The techs accrue flag hours only when working on a repair order. The employer paid techs a flat rate ranging from \$17 to \$32 for each "flag hour". The employer calculated tech pay for an 80-hour period by multiplying flag hours accrued by the applicable flat rate. Each tech kept track of all the clock time spent at the job-site by clocking in and out at the beginning and end of shift, and clocking out for meal breaks. If a tech's piece rate compensation fell short of the applicable minimum wage for all hours worked, the employer would pay the difference.

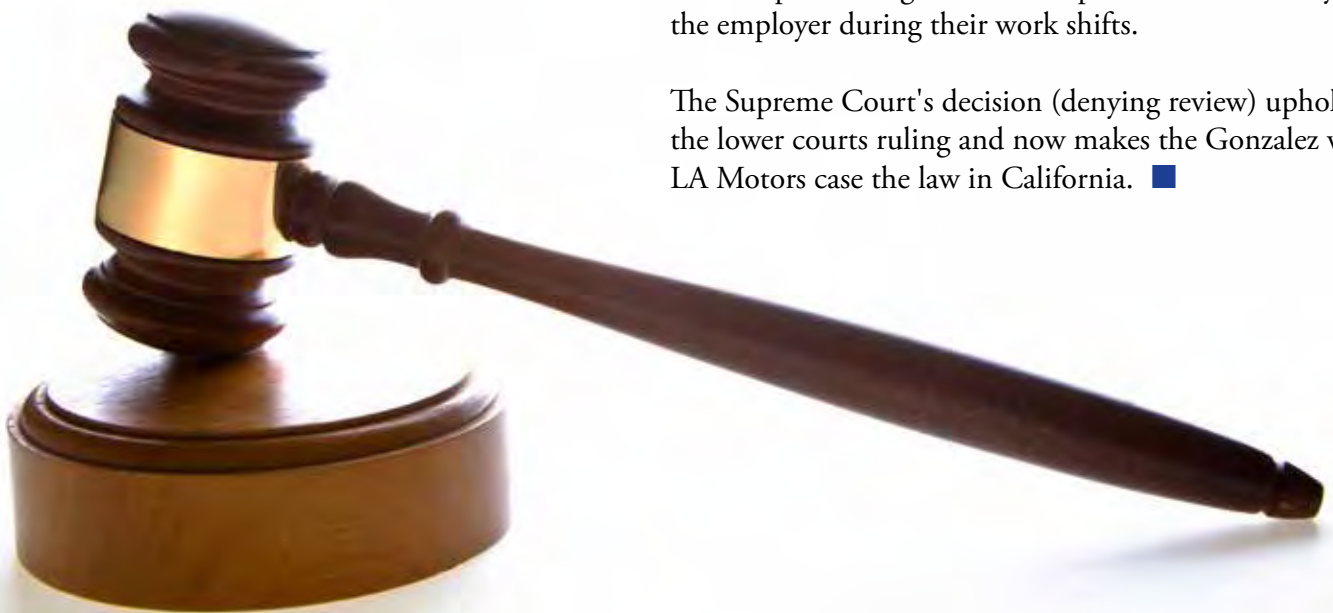
Basis of Lawsuit:

The technicians (class of 108 service techs) contended that there frequently was not enough work to do and they had to remain at the dealership when this happened. They did not flag any hours when waiting for repair jobs, but were expected to perform various non-repair tasks, such as obtaining parts, cleaning their stations, attending meetings, traveling to other locations to pick up and return cars, reviewing service bulletins, and participating in on-line training. The techs filed a class action lawsuit claiming that the employer violated California Law by not paying techs a minimum wage during the "waiting time" (or time spent on the clock engaged in non-piece work).

Ruling:

The court ruled in favor of the technicians, holding that California law requires the employer to pay the techs for their waiting time between repair orders. Furthermore, the technicians were entitled to separate hourly compensation for time spent waiting for repair work or performing other non-repair tasks directed by the employer during their work shifts.

The Supreme Court's decision (denying review) upholds the lower courts ruling and now makes the Gonzalez v. LA Motors case the law in California. ■





ASCCA Staff at Your Service



2013 ASCCA Conference
Hilton Irvine Orange County Airport Hotel

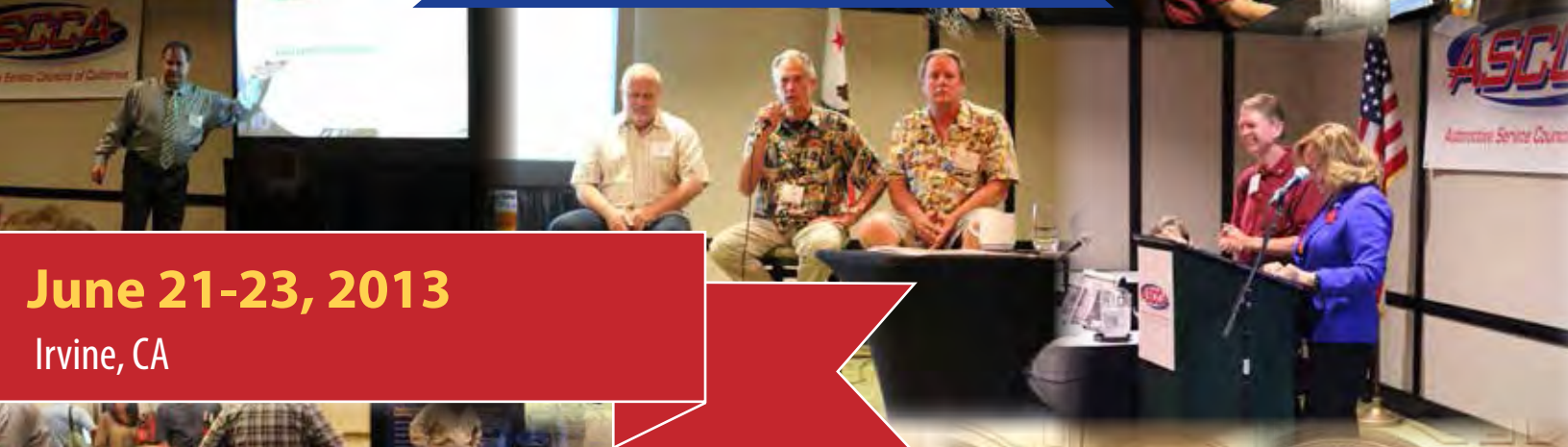


Fun! Fun! Fun!





Lots to Learn!



June 21-23, 2013

Irvine, CA



Awards & Recognition



More photos on next page

More Conference Photos



ASCCA Chapter Network

The Automotive Service Councils of California is made up of local chapters for members to join and become actively involved in. Check them out!

Bakersfield (58)

Meetings held fourth Thursday, 6:30 p.m.
Call Bob Klingenberg: (661) 631-5765

East Bay (16)

Meetings held second Tuesday, 6:30 p.m.
Call Gerald Raver: (510) 793-3666

Foothill (5)

Meetings held first Tuesday, 6:30 p.m.
Call Joseph Appler: (626) 296-6961

Fresno (25)

Meetings held second Thursday, 7 p.m.
Call Zarkis Martirosian: (559) 268-6359

Hemet (32)

Meetings held second Tuesday, 6:30 p.m.
Call Phil Fournier: (909) 927-2101

Inland Empire (14)

Meetings held third Tuesday, 7 p.m.
Call Glenn Davis: (909) 946-2282

Long Beach (18)

Meetings held third Tuesday, 7 p.m.
Call Kristen Bunting: (562) 424-8726

Mount Diablo (20)

Meetings held third Thursday, 7 p.m.
Call Mary Kemnitz: (925) 356-0683

Napa/Solano (9)

Meeting times vary
Call Tracy Renee: (707) 644-1900

North Orange County (48)

Meetings held third Wednesday
Call Jack Crawley: (714) 526-3303

Orange Coast (50)

Meetings held third Thursday, 7 p.m.
Call Brad Larsen: (949) 462-0648

West Los Angeles (12)

Meeting times vary
Call Jo Ann Fischer: (714) 773-0949

Ventura County (2)

Meetings held second Tuesday, 6:30 p.m.
Call Kathy Riggs: (805) 983-8100

Peninsula (23)

Meetings held last Tuesday of every other month, 7 p.m.
Call Angie Roberts: (408) 266-9658

Redding (99)

Meetings held last Wednesday, 7 p.m.
Call Roger Vines: (530) 221-2646 OR
Barbara White: (530) 26-9277

Sacramento (34)

Call for meeting dates and times
Call Roy Joerger: (916) 383-2076

San Diego (24)

Meetings held third Tuesday, 7:30 p.m.
Call Steve Vanlandingham: (619) 596-0011

San Francisco (21)

Meetings held last Wednesday, 6:30 p.m.
Call Paul Grech: (415) 474-7323

San Joaquin Valley (6)

Meetings held second Thursday, 6:30 p.m.
Call Andy Pollino: (209) 472-9866

San Jose (42)

Meetings held second Wednesday, 7 p.m.
Call Angie Roberts: (408) 266-9658

San Luis Obispo (17)

Meetings held third Wednesday, 7 p.m.
Call John Neiswenger: (805) 772-8448

Santa Clarita (3)

Meeting times vary
Call Kevin Browning: (661) 251-6736

Santa Rosa (28)

Meeting times vary
Call Robert Toepp: (707) 546-2851

South Bay (1940)

Meetings held quarterly, 6:30 p.m.
Call Eulogio Tamayo: (310) 371-2449

South Los Angeles (10)

Meetings held second Tuesday, 7 p.m.
Call Les Morris: (323) 750-0511

Tulare/Visalia (26)

Meetings held every other month, 6:30 p.m.
Call John Camara: (559) 688-6621

BAR, (Chief)

Sherry Mehl
(916) 255-4565

BAR, Industry Ombudsman

Rick Fong
(916) 255-2893

California Chamber of Commerce

Headquarters
(916) 444-6670

CARB (General Number)

(800) 242-4450



Now Available ASCCA Consumer Brochure

ASCCA has created a consumer brochure for members to use in their shops! It's a handy new tool which describes the value of choosing ASCCA member shops over others.

Download the free electronic template from the member's only section of the ASCCA website, www.ascca.com.

Note that you must login with your member ID to access the template. ■

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LKQ

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