

CODE of ETHICS

hereby pledges:

1. To promote good will between the motorist and the industry.
2. To have a sense of personal obligation to each individual customer.
3. To perform high quality repair service at a fair and just price.
4. To employ the best skilled personnel obtainable.
5. To use only proven merchandise of high quality distributed by reputable firms.
6. To itemize all parts and adjustments in the price charged for the service rendered.
7. To retain all parts replaced for customer inspection, if so requested.
8. To uphold the high standards of our profession and always seek to correct any and all abuses within the automotive industry.
9. To uphold the integrity of all members.
10. To refrain from advertisement which is false or misleading and likely to confuse or deceive the customer.



Automotive Service Councils of California
Professionals in Automotive Service ~ Since 1940

"To Elevate and Unite Automotive Professionals, and Give Them Voice."

Automotive Service Councils of California
One Capitol Mall, Suite 800, Sacramento, CA 95814