



Bureau of Automotive Repair

Executive Office
10240 Systems Parkway
Sacramento, CA 95827

www.bar.ca.gov

Dear Shop Owner,

We are writing to you because of a recent security incident involving bank routing information of Smog Check stations licensed with the Bureau of Automotive Repair (BAR) prior to 2007.

As a result of a criminal investigation we have learned that bank routing information belonging to Smog Check stations licensed with the BAR prior to 2007 was compromised. Because there is an active criminal investigation we are unable to provide any additional details at this time.

To help prevent unauthorized access and fraudulent activity on this account, we recommend that you immediately contact the financial account issuer and close your account. Tell them that your account may have been compromised, and ask that they report it as “closed at customer request.”

If you want to open a new account, ask your account issuer to give you a PIN or password associated with the new account. This will help control access to the account.

We have enclosed additional privacy protection recommendations on the reverse side of this notice, and for more information on identity theft, we recommend you visit the Web site of the California Office of Privacy Protection at www.privacy.ca.gov

We regret that this incident occurred and want to assure you we are reviewing and revising our procedures and practices to minimize the risk of recurrence. Calls regarding this incident should be directed to the Consumer Information Center at 1.800.952.5210.

Patrick Dorais, Deputy Chief
Smog Check Operations